



**February 18, 2011**

It was a grand goodbye for **Chief Jackie Moore** last night. A few hundred people showed up to pay their respects to Moore and his 16 years of service with the **Franklin Police Department**. Moore received many gifts throughout the evening including commendations from former **Governor Phil Bredesen** and new **Governor Bill Haslam**. Our Williamson County delegation presented the certificate from Haslam, shown in the photo. We all wish Jackie the best in his retirement.



**David Rahinsky has been named interim Chief of the Franklin Police Department.** Currently the City is accepting applications through the firm The Mercer Group through February 25<sup>th</sup>. We have had a strong response so far, including those from within the police department. The hiring process will include input from senior staff, the police department staff and community leaders.

**Exciting news from the Engineering Department;** Work on Phase III of the McEwen Drive Extension & Improvements Project will begin on Monday, February 21<sup>st</sup>. As part of the project, McEwen Drive between Carothers Parkway and Turning Wheel Lane will be closed to through traffic. The section of McEwen between Turning Wheel Lane and Oxford Glen Drive/Cool Springs Blvd was closed in 2008 and will remain closed until the project is completed. At an estimated \$10 million, the project cost is \$3 million less than originally budgeted. Approximately 40 percent of the cost will be funded by the State. The new portion of McEwen will include four lanes, a median, sidewalks, and bike lanes. The project is expected to take one year to complete.

Special Thanks to **Therese Carrier in our Utility Billing Division**. We had a very nice letter about her customer service. **Therese truly exemplified the City's vision statement with excellence, teamwork, integrity and she was action oriented.** Read the appreciation letter below.

You may have heard, The **Franklin Parks Department** is looking for a **new slogan** for the Parks Department to use in advertising and signage. (*Yes Buddy another Slogan, feel free to enter!*) They have come up with two slogans that are pretty good but are challenging citizens and employees to come up with a better one. To vote or submit your entry go to our website at [www.franklintn.gov](http://www.franklintn.gov). To submit your entry email [Milissa.reierson@franklintn.gov](mailto:Milissa.reierson@franklintn.gov). The deadline is February 25<sup>th</sup>. You could win a small parks package and a little publicity!

*Dear Christy and Clay:*

*The Magnolia Group is a property management company in the Franklin area. Recently I had to contact Therese Carrier related to a large water consumption alert at Legends Ridge, one of the properties we manage. I was very impressed with the professional and responsive service that I received from Therese as I worked to identify the cause of the unusual large consumption. Therese' follow-up was outstanding and she also was very articulate in how the water department could help as we worked to identify the problem. This is being sent to you because I believe you appreciate good reports on employees and not just complaints that people are quick to provide. The outstanding level of service I received, in my opinion, is not typical within a government department.*

*Sincerely,*

*Risa Wright  
The Magnolia Group, Inc.*

Hats off to the **Franklin Fire Department** who responded to an early morning house fire in McKay's Mill Thursday. The family of four was able to escape without injury, but the \$400,000 home has an estimated damage of \$150,000. **The FFD responded with two tower trucks, two engines, two rescue trucks and 20 firefighters.**

**Mike Proctor from MIT** is organizing a motorcycle ride in honor of **Don Harmon, Shirley Harmon's** husband, whose funeral service is tomorrow at 2:00 pm. Don was an avid motorcycle rider. If you'd like to participate in this ride in honor of Don meet at the funeral home at **Oaks and Nichols in Columbia** at 1:00 pm or contact Mike Proctor on his cell phone at 289-1036.

***Excellence, Innovation, Teamwork, Integrity, Action-Oriented***